

Overseas Students – Child Abuse risk reduction procedures

Policy designation PO82	26EXE0422-24	Policy audience	Public Facing
Approval date 13/0	4/2022	Document owner	Dean of Students
Released to audience 26/0	4/2022	Version	2.0
Review date 13/0	4/2024	Approval authority	Executive

CRICOS Provider Code: 00577C

Rationale

In the interests of all of our students and in compliance with Child Safe Legislation, Strathcona has developed policies that oversee the wellbeing and safety of all children in our care. Hence, Strathcona is committed to providing a safe school environment for all students and staff and in particular for our overseas students. The School has zero tolerance for child abuse.

Strathcona recognises that overseas students are likely to require additional assistance and support with regard to Child Safe measures, because they are living away from home and through cultural and/or language misunderstandings may misinterpret the intentions or actions of others. Thus, in the interests of the wellbeing and safety of overseas students, the School has established processes and protocols for dealing with Child Abuse issues. These protocols and procedures are to be read in conjunction with the suite of child safety policies and procedures on our policy portal which form a part of our Child Safety Program.

Scope of Procedures and Protocols

These protocols apply to all overseas students of Strathcona. All staff members of the School are to be familiar with the expectations included in this document. Overseas Students' Welfare Support and Supervision providers, Homestay Hosts, and Homestay Providers have specific responsibilities that are also defined in the document.

<u>Procedures Put in Place by Strathcona to Promote Overseas Student Safety:</u>

- Strathcona has strict Child Safety Policies that require that all staff have a current WWCC.
- All visitors to Strathcona are required to sign in at the Campus Reception, and acknowledge that they understand their obligations under the Child Safe Standards.
- All Strathcona staff are briefed twice per year on the School's child protection policies and procedures as well as any updates to the child safe standards.
- Strathcona has an established program for overseas students which is delivered at orientation by
 our Overseas Student Coordinator and overseen by the Deputy Principal, the Dean of Students
 and/or their delegate. This promotes understanding of the School and its surrounds and includes
 a Safety Briefing on who to contact should they ever feel unsafe and how to make contact with
 appropriate personnel, including nominated Child Safety Officers.



- With regard to overseas students of Chinese background, Strathcona has staff on site who speak
 Mandarin; and whom are involved with Overseas Student Pastoral Care. These staff members are
 accessible to overseas students and co-ordinate activities and mentorship opportunities. They are
 also available for appointments to provide clarity around language and interpretation and, as
 such, are well able to provide advice on Child Safe issues.
- Strathcona requires all overseas students staying in accommodation approved by the School under a Confirmation of Appropriate Accommodation and Welfare (CAAW) arrangement to have a Welfare and Support Person who can converse in the language of the overseas student. This person is required to be accessible for advice and guidance 24 hours per day and is expected to arrange regular appointments (at least twice per term) to meet with the overseas student(s) within their care along with the Overseas Student Coordinator, Heads of Houses and Year Co-Ordinators to ensure that any issues are addressed promptly.
- Strathcona has a full-time Psychologist and a qualified School Nurse located at the Senior Campus; these services are available and accessed by secondary students during the school day and all overseas students are introduced to these staff at Orientation. Year 9 overseas students have access to a senior first-aid qualified staff member and a Head of Campus for support services. The Psychologists visits the Campus on a regular basis and is available by appointment.
- Overseas students are closely monitored in terms of attendance, academic performance and socialisation with others if the student appears unsettled or it appears there is cause for concern, Wellbeing Team will, in the first instance, ask the Overseas Student Coordinator to make contact with the student and will also advise the elfare and Support Person ("support person").
- Overseas students are constantly monitored for wellbeing and pastoral care and can themselves
 report concerns to the following staff who are available to support them at all times all issues
 are dealt with immediately:
 - The Overseas Student Coordinator is readily available and has regular meetings with students, individually and in groups.
 - Year Level Co-ordinator / Head of House who has overall pastoral care for all students in their year level.
 - Head of Junior School and Dean of Students has overall care of students in their section of the School: Junior School (Years Prep - 6); Senior School (Years 7 –12.
- The School ensures that all charter buses and public transport buses that service the School are adequately manned; all drivers are required to have a current WWCC.



Child Safe Training for Homestay Hosts / Homestay Providers

- All homestay hosts / providers of Strathcona's overseas students are required to be interviewed
 and fully informed about responsibilities and assessed for suitability by Strathcona's Overseas
 Student Coordinator.
- All adults living in the homestay residence must have a current WWCC and completed relevant child protection training / awareness as required and approved by the School.
- A Child Safe Pack containing a suite of child protection policies and procedures including the Child Safe Code of Conduct is provided to the host family at the commencement of the homestay arrangement and at a minimum annually or as required thereafter by Strathcona. All adult family members are required to sign and acknowledge that they have read and understood the information contained in the Child Safe Pack and return the signed acknowledgement to the School for filing.

Child Safe Training for support persons

- A Child Safe Pack containing a suite of child protection policies and procedures including the Child Safe Code of Conduct is provided to all support persons at the commencement of their engagement and at a minimum annually or as required thereafter by Strathcona. The support person is required to sign and acknowledge that they have read and understood the information contained in the Child Safe Pack and return the signed acknowledgement to the School for filing.
- Each support personmust hold a current WWCC and completed relevant child protection training / awareness as required and approved by the School.

Expectations of Homestays Hosts / Providers

- All homestay hosts of Strathcona's overseas students are required to provide the student with a bedroom that can be locked from inside and full bathroom facilities which can also be locked from the inside.
- It is expected that homestay hosts will ensure that the School is notified of any daily absence of an overseas student in particular, as a safety measure to ensure that the School is aware that the student is legitimately absent.
- It is expected that homestay hosts in collaboration with the support person will proactively assist their overseas student to attend evening functions at the School or at offsite venues should such events arise; in particular, to ensure that the student is safe at all times.



Expectations of support person

- It is the responsibility of the support person under the guidance of the School to ensure that safe transport and adequate supervision to and from the airport is provided for the students' initial journey to Melbourne and for subsequent journeys to and from their country of residence.
- It is also the responsibility of the support person to arrange for safe transport to and from the School on a daily basis; the support person is required to outline to the student what appropriate options exist whether this be walking to and from the School, travelling by train or taking a charter bus or public transport bus. These options need to be discussed with the Enrolments staff, the Overseas Student Coordinator and with the Deputy Principal, the Dean of Students and/or their delegate as the staff member with delegated responsibility for overseas students.
- It is expected that support persons, in partnership with homestay hosts, will ensure that the School is notified of any daily absence of an overseas student in particular, as a safety measure to ensure that the School is aware that the student is legitimately absent.
- It is also expected that support persons, in partnership with homestay hosts, will proactively assist their overseas student to attend evening functions at the School or at offsite venues should such events arise; in particular, to ensure that the student is safe at all times.
- Support persons are expected to reinforce with the overseas student the School's requirement that medical appointments, when necessary, are made with registered medical practitioners again, this is to ensure student safety at all times.
- Support personsare expected to attend all Student-Teacher-Parent/Guardian interviews at the School with the overseas student which are held once per semester; and, to keep in contact with the student's family to ensure that any issues: whether social; academic; attendance; behavioural are reported promptly to the student's parents.

Legislative framework.

Strathcona has a full compliance program related to overseas students that is compliant with:

- The Education Services for Overseas Students (ESOS) Act 2000 (Cth)
- The Education Services for Overseas Students (ESOS) Regulations 2001 (Cth)
- The National Code of Providers of Education and Training to Overseas Students 2018 (National Code)
- The Migration Act 1958 (Cth)

In Victoria, the Victorian Registration and Qualifications Authority (VRQA) are the Designated State Authority (DSA) with audit and compliance oversight to CRICOS registered schools.